

**Dear Customer,**

As we celebrate our 10<sup>th</sup> anniversary, we are pleased to say that FUG Pensions has not only survived but has seen remarkable growth both in its Pension Assets Under Management (AUM) and the number of Retirement Savings Accounts (RSAs), resides in its own purpose-built office complex – FUG Pensions House, and is the only PFA that is ISO certified in Quality Management System (ISO 9001:2008). All these achievements are manifestations of the grace of God and your continued support and confidence in us. Thank you for choosing FUG Pensions.

**Farouk Lawal Yola**  
Chairman



Managing Director

Chairman



Anniversary Cake



MD/CEO Diamond PFC presents a Card



MD/CEO FUG Pensions receiving Long Service Award



Board and Management

**Dear Customer,**

Please complete the Client Familiarity Index (CFI) form with your current basic information - name, address, date of birth, e-mail address, next of kin. This is to enable us maintain contact with you as well as effectively give you excellent service. You can download the form from our website [www.fugpensions.com](http://www.fugpensions.com) or obtain one from any FUG Pensions office close to you.

FUG Pensions Self Service Platforms	
<p><b>Check your Account Online</b></p> <ul style="list-style-type: none"> <li>Go to <a href="http://www.fugpensions.com">www.fugpensions.com</a></li> <li>On the homepage</li> <li>Click on client's area</li> <li>Click on Check your Account Balance</li> <li>Enter your Username and Password</li> <li>Click on Login</li> </ul>	<p><b>Contact Centre</b></p> <ul style="list-style-type: none"> <li>08186837545</li> <li>07064974880</li> <li>08059994038</li> <li>08085043135</li> </ul> <p>Direct lines: 019049470-4</p>
<p><b>Interactive Voice Response</b></p> <p>This enables you to check your account balance by listening to our IVR machine.</p> <p>Call 08186837574, 07064974880, 08059994038, 08085043135, and listen to voice prompt.</p> <p>To check your Account balance PRESS 2</p> <p>Enter the 12 digits of your PIN and end with a pound key e.g. 100768554432#</p> <p>The machine will then respond with your RSA.</p>	<p><b>Checking Account on Mobile Phones</b></p> <ol style="list-style-type: none"> <li>Go to Google play for Android Phone or Nokia app store for Nokia Phones and iTunes/App Stores for iPhone.</li> <li>Then search for fug pensions</li> <li>Download the FUG MOBILE APP</li> <li>Go to the menu and utilize any option of your choice</li> </ol>
<p><b>Social Media Platform</b></p> <p> <a href="https://www.facebook.com/pages/FUGPENSIONS/532322286877441">https://www.facebook.com/pages/FUGPENSIONS/532322286877441</a>  <a href="https://www.twitter.com/fugpensions">https://www.twitter.com/fugpensions</a>   Fugpensions                 </p>	



