

BENEFITS OF PROGRAM WITHDRAWAL

Programmed withdrawal is the payment option of Pension Fund Administrators as regulated by the National Pension Commission. The other option is annuity for life. Listed below are some of the advantages inherent in the Programmed Withdrawal payment:

Safety of fund

- A. The fund under programmed withdrawal is in custody of the Pension Fund Custodian, while the Pension Fund administrators only administer the fund upon the receipt of approval from PenCom.
- B. The fund is in individual retiree's retirement savings account.

Transparency

- A. Instant statement upon request
- B. Online access to current RSA balance
- C. Monthly amount to be accessed is determined by benefit calculator.
- D. Periodic RSA statement (for individual retiree to monitor draw down)
- E. PFAs forward daily and monthly return to PenCom

Turnover

- A. Constant interest accrues to individual RSA and not impaired by inflation
- B. There is in-built reserve for programmed withdrawal to cushion the negative market impact as it happens from time to time.
- C. Rate of growth generally outstrips rate of withdrawal, hence fund is never depleted. Consequently a positive balance is assured at demise

RSA balance is transferable

Upon the demise of the account holder, the balance in the account would be transferred to the duly appointed beneficiaries/administrators.

Dear Customer,

We request that you kindly complete the Client Familiarity Index (CFI) (Know Your Customer form) with the current status of your basic information such as name, address, date of birth, e mail address, next of kin etc. for identification purposes. This is to enable us maintain contact with you as well as effectively give you excellent services. The form can be downloaded from our website www.fugpensions.com and you can obtain one from any FUG Pensions office close to you



From left: MD FUG Pensions with new Fellows of NIM, GM/Head, Investment FUG Pensions and Exec Sec Jigawa State/LGs CPS during the Conferment Ceremony.

FUG Pensions Self Service Platforms



Check your Account Online

- Go to www.fugpensions.com
- On the homepage
- Click on client's area
- Click on Check your Account Balance
- Enter your Username and Password
- Click on Login



LIVE CHAT

Contact Center

- ☎ 08186837545
- ☎ 07064974880
- ☎ 08059994038
- ☎ 08085043135

Direct lines: 019049470-4

Email: info@fugpensions.com
customerservice@fugpensions.com

Interactive Voice Response

This enables you to check your account balance by listening to our IVR machine.

Call 08186837574, 07064974880, 08059994038, 08085043135, and listen to voice prompt.

To check your Account balance PRESS 2

Enter the 12 digit of your PIN and end with a pound key e.g. 100768554432#
 The machine will then respond with your RSA.

Checking Account on Mobile Phones

1. Go to Google play for Android Phones or Nokia App Stores for Nokia Phones and iTunes/App Stores for iPhone.
2. Then search for fug pensions
3. Download the FUG MOBILE APP
4. Go to the menu and utilize any service option of your choice

Social Media Platform



<https://www.facebook.com/pages/FUGPENSIONS/532322286877441>



<http://www.twitter.com/fugpensions>



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INVESTMENT CORNER

