



Dear Customer,
 As we approach the New Year, we thank you for your unwavering support and loyalty. While thanking God for His mercies, protection and blessings, we sincerely appreciate you for giving us the opportunity to serve you.
Merry Christmas & Happy New Year!
Usman B. Suleiman
 MD/CEO

PROGRAMMED WITHDRAWAL

Programmed withdrawal is a retirement benefits payment option managed by Pension Fund Administrators (PFAs).

Benefits of Programmed Withdrawal:

Safety of fund

- The fund under programmed withdrawal is in custody of the Pension Fund Custodians while the Pension Fund administrators only administer.
- The fund is in individual retiree retirement savings account.

Transparency

- Periodic RSA statement
- SMS Transaction Alert
- Online access to current RSA balance
- Standardized format for calculating monthly pension payment.
- Regular report rendition to PenCom

Turnover

- Interest accrues to individual RSA.
- Rate of growth generally outstrips rate of withdrawal, hence fund is never depleted.

Added Advantage

The Pension Reform Act 2014 has introduced a Minimum Guaranteed Pension for Retiree RSA holders.

RSA balance is "Inheritance"

If RSA holder dies, balance in the account goes to beneficiaries as inheritance.

Dear Customer,

Please complete the Client Familiarity Index (CFI) form with your current basic information - name, address, date of birth, e mail address, next of kin. This is to enable us maintain contact with you as well as effectively give you excellent service. You can download the form from our website www.fugpensions.com or obtain one from any FUG Pensions office close to you



FUG celebrating business success

FUG Pensions Self Service Platforms

Check your Account Online <ul style="list-style-type: none"> Go to www.fugpensions.com On the homepage Click on client's area Click on Check your Account Balance Enter your Username and Password Click on Login 	Contact Center <ul style="list-style-type: none"> 08186837545 07064974880 08059994038 08085043135 Direct lines: 019049470-4
Interactive Voice Response This enables you to check your account balance by listening to our IVR machine. Call 08186837574, 07064974880, 08059994038, 08085043135, and listen to voice prompt. To check your Account balance PRESS 2 Enter the 12 digit of your PIN and end with a pound key e.g. 100768554432# The machine will then respond with your RSA.	Checking Account on Mobile Phones <ol style="list-style-type: none"> Go to Google play for Android Phones Or Nokia app stores for Nokia Phones and iTunes/App Stores for iPhone Then search for fug pensions Download the FUG MOBILE APP Go to the menu and utilize any option of your choice

Social Media Platform

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